

*Nelida Arebalo*  
*4305 Cutting Blvd., Richmond, CA 94804*  
*Email: gallardonelida@yahoo.com*

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The Greenspan Co./Adjusters International  
400 Oyster Point Blvd., Suite 519  
South San Francisco, CA 94080

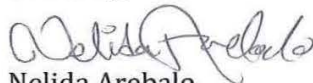
Our family home in Richmond, CA recently suffered a devastating fire. Thankfully you and Rino Benenati of your firm were referred to me. With the help of the team from The Greenspan Co./Adjusters International my family was able to recover from our loss. We really appreciate all your help and efforts.

From the very beginning it was clear the insurance company and its relentless process was going to consume my entire life. We were overwhelmed with the insurer's endless questions and stall tactics. We needed money to make repairs. And the insurance company was under-cutting everything. They also tried to push us to use their "preferred" contractors whom they claimed would take care of everything. We felt that this was a conflict of interest that our insurance adjuster should not have advocated if he was concerned about us. At times it seemed as if they were speaking a foreign language and didn't care about our family.

Thankfully you were there to take the burden of our hands. You worked hard to fight on our behalf for the proper scope, pricing, inventorying, and all the additional living expenses that we incurred. Even when I thought the claim was completed you were able to obtain our depreciation back from the insurance company. We could never have accomplished so much by ourselves. I don't know what I would have done without your expertise.

Every penny spent on fees to your company was worth it. I could never have recovered enough to rebuild our lives without you and The Greenspan Co./Adjusters International. Please feel free to utilize our information as a reference for potential customers.

Sincerely,



Nelida Arebalo  
(415) 672-7642